



## Managing Facilitated Processes: A Guide for Facilitators, Managers, Consultants, Event Planners, Trainers and Educators

By Dorothy Strachan, Marian Pitters

John Wiley and Sons Ltd. Paperback. Book Condition: new. BRAND NEW, Managing Facilitated Processes: A Guide for Facilitators, Managers, Consultants, Event Planners, Trainers and Educators, Dorothy Strachan, Marian Pitters, Filled with customizable templates and checklists, this practical and comprehensive workbook will help organizers manage the often devilish details that underpin the success of facilitated group sessions. The authors cover such key topics as awareness about personal style, how participants are selected and invited, where a session is held, how presentations are aligned with session objectives, how to use worksheets, what food to serve, types of reports, and approaches to soliciting feedback. An accompanying Web site includes downloadable e-versions of all the tools and templates in the book. Dorothy Strachan (Ottawa, ON, Canada) is a partner in Strachan-Tomlinson (ST) and Associates in Ottawa, Ontario, Canada. Marian Pitters is the president of Pitters Associates Inc., a Canadian management consulting firm.



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